2020 Business of the Year Nomination

Nominated Business: Richmond Terrace Assisted Living
Owner(s)/Representative: Tracie Stuckey

Submitted Nomination

Richmond Terrace is a safe haven for so many. Tracie, Liza, Anne, Virginia, Gail, and the whole team have gone over and beyond to create a safe environment during the COVID-19 Pandemic of 2020. Working diligently around the clock to help the residents feel as comfortable as much as possible during these uncharted waters. The activities have been great to uplift the resident's spirits with music along the outside and patio, MapleGood dog parade was a huge highlight that brought so many smiles and the girl scouts parade that written uplifting messages on the sidewalk. Richmond Terrace has worked together as a team to help keep this virus at bay and away from our loved ones as much as possible along with helping feel comfortable during the lockdown. The pictures on their Facebook page really shows what they are about capturing the moments in time for families to still be connected during these times that we are not able to visit.

I own a business that helps families locate the right senior living community. It's a very personal and detailed business and I work with every senior living community in the St. Louis/St. Charles area. I work very closely with Tracie Stuckey and I can tell you she is one of the very best Senior Living Counselors in the industry. I'm very cautious about using the terms EVERY and ALWAYS, but Tracie and Richmond Terrace exceed my expectations EVERY time I bring families their way. Tracie and the team at RT are outstanding and ALWAYS go above and beyond to satisfy each family. Senior Living is not an easy industry, and while RT is not perfect, they do a wonderful job of trying to do their best and then promptly fixing whatever situation is not right. Another key item of differentiation is that Tracie and the team make themselves available to me and the families at any time of the day, on any day of the week....So impressive!!!